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# A Comprehensive Schools Conversation

Friday, 06.28.2020 - Internships and Service Learning in a Virtual World

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## Panelists

Chris Adams, *The Ohio State University*

David Schachter, *New York University*

John R. Bartle, *University of Nebraska at Omaha*

## Agenda

11:07:45 **From NASPAA Global HQ** : Good morning. Please post any comments, questions, and reactions as we go!

11:09:25 **From NASPAA Global HQ** : Interested in VOTE2020 or other virtual internships for students interested in VOTER REGISTRATION? Let me know at NASPAA, and we'll put you in touch.

11:12:49 **From Raisor, Cynthia M to All panelists** : Are the capstone projects completed individually or in groups?

11:14:28 **From NASPAA Global HQ to Raisor, Cynthia M and all panelists** : Thanks, David.

11:14:42 **From David Schachter to All panelists** : NYU's Capstone is all in teams

11:17:52 **From NASPAA Global HQ** : Have others on the webinar CANCELLED their summer internship program? Curtailed? or just transformed?

11:18:30 **From Support to Raisor, Cynthia M and all panelists** : David replied "NYU's Capstone is all in teams"

11:20:28 **From Aaron Redman to All panelists** : Here at the UGA MPA program, we adapted our required internship to be more flexible with students in terms of the number of internships they can do: we typically require students to work with a single employer for 300 hours. This summer we are allowing students to work with several employers toward the 300 hour minimum.

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11:21:16      **From NASPAA Global HQ to All panelists :** Chris-- can you share a link to this document with attendees?

11:21:45      **From Aaron Redman to All panelists :** We have found that some employers are hesitant to offer the full 300 hours via remote work, so this prompted us to make the change.

11:22:09      **From Raisor, Cynthia M to All panelists :** TAMU Bush School transformed internship program to virtual internships for students who were not able to find or keep in-person internships

11:22:43      **From Raisor, Cynthia M to All panelists :** Chris, is the guide you are showing available online or would you be willing to share it with us?

11:23:31      **From Raisor, Cynthia M to All panelists :** Thank you!

11:23:38      **From Vassie, Kirsten to All panelists :** Thanks, Chris- that is great!

11:24:00      **From Chris Adams to All panelists :**  
<http://glenn.osu.edu/career/guides-resources/>

11:24:18      **From Raisor, Cynthia M to All panelists :** I don't see that option to speak

11:24:28      **From Chris Adams to All panelists :** The documents are available under "COVID-19 RESOURCES"

11:25:21      **From Rebecca Meeks :** I cannot see remarks from other attendees... was the link to the document already posted?

11:25:46      **From NASPAA Global HQ to Rebecca Meeks and all panelists :**  
<http://glenn.osu.edu/career/guides-resources/>

11:25:54      **From Vassie, Kirsten to All panelists :** Unable to see remarks as well.

11:26:18      **From Rebecca Meeks to All panelists :** Thank you

11:27:01      **From Kurt Thurmaier to All panelists :** I can share our NIU experience

11:27:14      **From Support :** <http://glenn.osu.edu/career/guides-resources/>

11:27:42      **From Raisor, Cynthia M to All panelists :** How do I connect audio?

11:28:35      **From Mirtha Bailey to All panelists :** Is this webinar being recorded, if so, will we have access to it?

11:30:35      **From NASPAA Global HQ to Mirtha Bailey and all panelists :** yes, contact [Minkoff@naspaa.org](mailto:Minkoff@naspaa.org) for it!

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- 11:33:06      **From Maryjo Douglas Zunk to All panelists :** We accommodated employers and students for summer, moving the internship course to the last summer session, which begins July. h
- 11:35:03      **From Mirtha Bailey to All panelists :** Great, thank you.
- 11:35:06      **From Aaron Redman to All panelists :** We've had to do a lot of outreach to employer partners to persuade them to take on remote interns. Obviously the challenge of completely altering their internship structure has been an obstacle that our MPA Dir. Dr. Zeemering and I have worked to overcome through lots of outreach.
- 11:35:15      **From NASPAA Global :** Webinar recording will be ready by Sunday. Please email me at Minkoff@naspaa.org if you are interested. Thank you.
- 11:38:54      **From NASPAA Global HQ :** Are other attendees "strongly opposed" to your students taking UNPAID internships?
- 11:39:45      **From Kristen Aust to All panelists :** In regard to helping employers feel more comfortable with remote internships, we talk about some of the prep we help students with prior to the start of the internship. We help prepare the students by suggesting setting up meetings with a "co-worker" once a week, just to connect with other employees at the organization. We hope this will help students make connection. We also talk with the students about having to take ownership of some of their on learning and be proactive in setting up meetings with their supervisors. As we're all learning how to work from home, there are certain strategies we all need to put in place to be accountable for our productivity. We talk about some of those healthy habits with our students.
- 11:40:54      **From johnwillis to All panelists :** No, John Willis at the University of Baltimore. Communication with students and specific assignments are important.
- 11:41:13      **From Aaron Redman to All panelists :** In hearing from employers, we have had to manage our students' expectations about paid internships. We are encouraging our employer partners to offer paid internships, but many are not able to now due to extreme budget cuts/uncertainty at the state, local, and nonprofit sectors.
- 11:41:29      **From Maryjo Douglas Zunk to All panelists :** We are now seeing COVID19 related project-based opportunities in local government
- 11:42:59      **From Marie Koko to All panelists :** Same at UW Madison, David
- 11:43:24      **From John Bartle to Kristen Aust and all panelists :** Would you like to elaborate on this verbally?
- 11:43:26      **From Raisor, Cynthia M to All panelists :** How many attendees have credit hours associated with their internships?
- 11:45:31      **From David Schachter :** We never provide credit for internships at NYU



11:47:31 **From Raisor, Cynthia M to All panelists :** Yes, I agree with Kristen, taking responsibility for their learning is key to a successful internship

11:47:45 **From NASPAA Global HQ :** I've received this email question: Is anyone seeing any NEW employers perhaps in different sectors offering internships for the FIRST time BECAUSE they are comfortable in a virtual environment?

11:48:51 **From Kurt Thurmaier :** @NIU MPA they are required to register for 1 credit/term for several reasons. 1. They have reflection exercises in the BBd course during the semester because we have objectives for each internship related to our core competencies. 2. The employers are not liable for unemployment claims because the students are working for them in the context of the internship course. 3. The students are kept under the # of hours which cannot be exceeded or the employer needs to start paying pension contributions for the students.

11:49:55 **From Aaron Redman to All panelists :** We have been able to generate new opportunities for students, not necessarily because employers are more comfortable with virtual internships, but rather because of wider outreach to new employers to encourage them to work with our students.

11:50:05 **From Mechelle Grayson :** Hello The Mayors Office of NYC have launched virtual internships for their Media and Entertainment Department, in which students are able to gain skills in IT, data analysis. digital marketing, and digital customer service.

11:52:18 **From Maryjo Douglas Zunk to All panelists :** Not increase in first time employers, but increase in distance opportunities, out-of-state, across U.S. and international employers comfortable with virtual tech and teamwork