Purpose: To assess student mastery of universal competencies and describe program response to assessment findings								
SSU MPA PROGRAMS'S OPERATIONAL DEFINTION: LEAD AND MANAGE IN PUBLIC GOVERNANCE (URC 1) – Recognizing the legal, political, institutional, and cultural environments of public and nonprofit service; Demonstrate and justify the importance of ethical responsibility in the public service professions								
Learning Outcomes	**PADM 6830**	**PADM 6832**	**PADM 6833**	**PADM 6834**	**PADM 6839**	**PADM 6840**	**PADM 6850**	**PADM 6876**
Identify and assess needs and expectations of various key stakeholders in the public sector environment	**X**							
Collect, synthesize and critically evaluate information in the process of developing a strategic plan and a program evaluation							**X**	
Collect, synthesize and critically evaluate information in the process of developing an evaluation of a public program								
Collect, synthesize and critically evaluate information in the process of developing an evaluation of a public or nonprofit agency								**X**
Collect, synthesize and evaluate information for making strategic plans or program evaluations	**X**							
Demonstrate knowledge of classical and contemporary organizational theory and behavior		**X**						
Develop instruments for data collection that are valid and reliable								
Apply sound methodology and analytical tools in problem solving						**X**		
Apply a logic of inquiry appropriate for a given analysis								
Apply the appropriate application of statistical tools in data analysis and interpretation								
Understand budget techniques as the basis of management decision making								
Analyze contemporary IRM issues from a variety of perspectives							**X**	
Apply relevant theories in order to identify and analyze gaps between the standards set forth by the discipline and actual practice and propose solutions		**X**						
Apply critical thinking in the assessment of organizational culture, the environments within which organizations function, and the relationship between the two		**X**						
Apply relevant ethical considerations when critically analyzing and designing HRM policies			**X**					
Understand and analyze contemporary HRM standards as they relate to the agency selected for evaluation and analysis			**X**					
Analyze data to identify problems, develop the GAP between the HRM best practices and the current operation of the agency and make recommendations to improve performance			**X**					
Analyze data to identify problems, develop the GAP between the best practices and the current operation of the agency and make recommendations to improve performance								**X**

Purpose: To assess student mastery of universal competencies and describe program response to assessment findings								
SSU MPA PROGRAMS'S OPERATIONAL DEFINTION: TO PARTICIPATE IN AND CONTRIBUTE TO THE POLICY PROCESS (URC 2) – Analyze the value of employing inclusive democratic processes with key stakeholders to inform decisions and solve problems								
Learning Outcomes	PADM 6830	PADM 6832	PADM 6833	PADM 6834	PADM 6839	PADM 6840	PADM 6850	PADM 6876
Apply ethical considerations when making decisions	X							
Apply theory to analyze and solve problems in organizational life	X							
Demonstrate knowledge of organizational culture, the environments within which organizations function, and the relationship between the two		X						
Apply relevant ethical considerations when critically analyzing and designing HRM policies			X					
Identify and describe short- and long-term outcomes of policy/program decisions				X				
Communicate effectively in writing: Prepare clear, concise and well-organized written materials tailored to audiences' level of expertise and needs				X				
Analyze contemporary IRM issues from a variety of perspectives							X	
Conduct ethical, responsible research, evaluation, and reporting of results							X	
Communicate effectively in writing: Prepare clear, concise and well-organized written materials tailored to audiences' level of expertise and needs								X
Communicate effectively in speech: Present oral information accurately, clearly, concisely and persuasively tailored to audiences' level of expertise and needs								X

Purpose: To assess student mastery of universal competencies and describe program response to assessment findings								
SSU MPA PROGRAMS'S OPERATIONAL DEFINTION: ANALYZE, SYNTHESIZE, THINK CRITICALLY, SOLVE PROBLEMS AND MAKE DECSISIONS (URC 3) - Developing and/or enhancing the ability to apply critical thinking and appropriate analytic tools and techniques to inform decisions and solve problems.								
Learning Outcomes	**PADM 6830**	**PADM 6832**	**PADM 6833**	**PADM 6834**	**PADM 6839**	**PADM 6840**	**PADM 6850**	**PADM 6876**
Collect, synthesize and evaluate information for making strategic plans or program evaluations	X							
Collect, synthesize and critically evaluate information in the process of developing a strategic plan and a program evaluation							X	
Collect, synthesize and critically evaluate information in the process of developing an evaluation of a public program					X			
Collect, synthesize and critically evaluate information in the process of developing an evaluation of a public or nonprofit agency								X
Critically assess various theoretical perspectives in public/nonprofit management for solving problems*	X							
Apply theory to analyze and solve problems in organizational life	X							
Develop instruments for data collection that are valid and reliable						X		
Apply sound methodology and analytical tools in problem solving						X		
Apply a logic of inquiry appropriate for a given analysis					X			
Apply the appropriate application of statistical tools in data analysis and interpretation					X			
Understand budget techniques as the basis of management decision making				X				
Analyze contemporary IRM issues from a variety of perspectives							X	
Apply relevant theories in order to identify and analyze gaps between the standards set forth by the discipline and actual practice and propose solutions		X						
Apply critical thinking in the assessment of organizational culture, the environments within which organizations function, and the relationship between the two		X						
Apply relevant ethical considerations when critically analyzing and designing HRM policies			X					
Understand and analyze contemporary HRM standards as they relate to the agency selected for evaluation and analysis			X					
Analyze data to identify problems, develop the GAP between the HRM best practices and the current operation of the agency and make recommendations to improve performance			X					
Analyze data to identify problems, develop the GAP between the best practices and the current operation of the agency and make recommendations to improve performance								X

*This SLO, "Critically assess various theoretical perspectives in public/nonprofit management for solving problems," has been added to syllabus for PADM 6830 – History, Scope and Practice of Public Administration (starting 2017).

Purpose: To assess student mastery of universal competencies and describe program response to assessment findings								
SSU MPA PROGRAMS'S OPERATIONAL DEFINTION: TO ARTICULATE AND APPLY A PUBLIC SERVICE PERSPECTIVE (URC 4) - Developing and/or enhancing the balance equity, economy, efficiency, and efficacy when making decisions and solving problems								
Learning Outcomes	**PADM 6830**	**PADM 6832**	**PADM 6833**	**PADM 6834**	**PADM 6839**	**PADM 6840**	**PADM 6850**	**PADM 6876**
Assess needs and expectations of various keys stakeholders in the public service environment	X							
Apply ethical considerations when making decisions	X							
Reveal limitations of methods, data, and findings when analyzing statistical data					X			
Reveal limitations of methods, data, and findings when conducting and reporting research						X		
Distinguish the implication of public service values when applying budget tools: Efficiency, Effectiveness, and Equity				X				
Identify and describe short- and long-term outcomes of policy/program decisions				X				
Identify and describe short- and long-term outcomes when applying IRM concepts: Efficiency, Effectiveness, and Equity							X	
Conduct ethical, responsible research, evaluation, and reporting of results							X	
Demonstrate how gender, race, nationality, and other cultural diversity dimensions influence organizational behaviors and outcomes		X						
Apply relevant ethical considerations when critically analyzing and designing HRM policies			X					

Purpose: To assess student mastery of universal competencies and describe program response to assessment findings								
SSU MPA PROGRAMS'S OPERATIONAL DEFINTION: TO COMMUNICATE AND INTERACT PRODUCTIVELY WITH A DIVERSE AND CHANGING WORKFORCE AND CITIZENRY (URC 5) - Developing and / or enhancing the ability to communicate effectively, verbally and in writing, with a variety of audiences.								
Learning Outcomes	**PADM 6830**	**PADM 6832**	**PADM 6833**	**PADM 6834**	**PADM 6839**	**PADM 6840**	**PADM 6850**	**PADM 6876**
Communicate effectively, verbally and in writing, through clear, concise and well-organized presentations and clear, concise and well-written papers		X						
Communicate effectively in speech, presentation, and materials	X							
Communicate effectively in writing: Prepare clear, concise and well-organized written materials tailored to audiences' level of expertise and needs			X	X			X	X
Communicate effectively in writing, with well-presented written materials tailored to the needs of different audiences					X			
Communicate effectively in speech: Present oral information accurately, clearly, concisely and persuasively tailored to audiences' level of expertise and needs						X		X